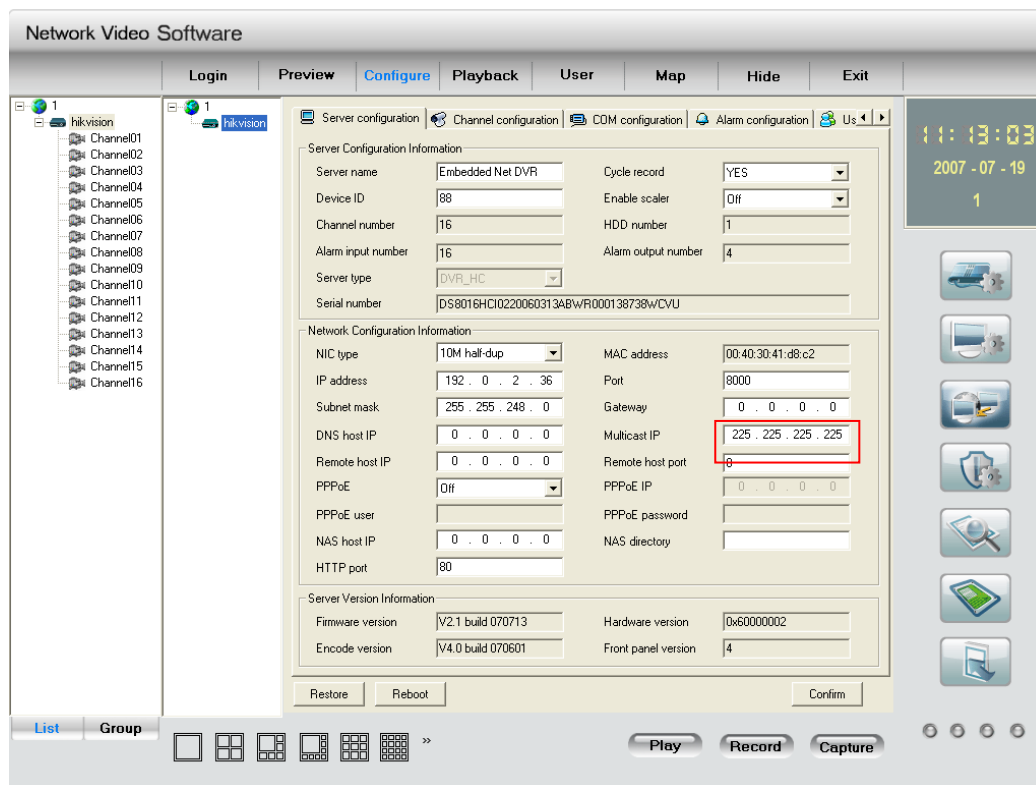Multicast must be used with Client Software. And the network must support Multicast as well.
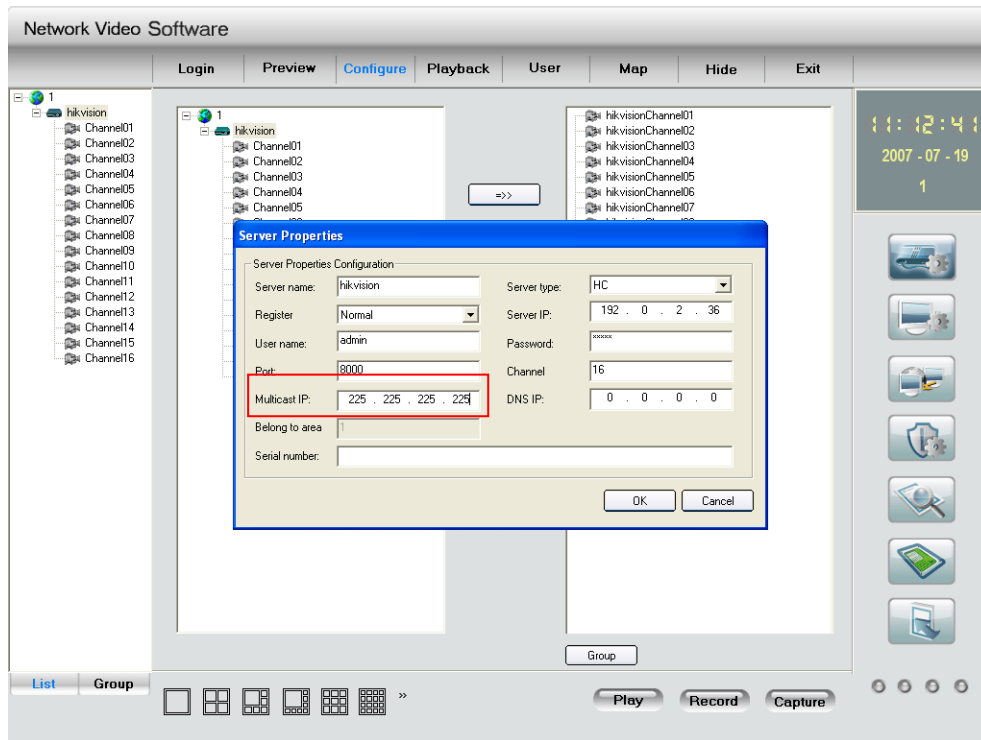
Step1,

Enter into remote configuration interface of the DVR/DVS/IPC. Input multicast IP. The correct Multicast IP should be in the range of 224.0.0.0 to 239.255.255.255. Click OK, save parameters. And reboot the DVR/DVS/IPC.

Step 2.

Click the "configure" and double click one Device, in the multicast IP option, input the same multicast IP as the device and click OK.

Step 3.

Double click the channel and change the protocol to MCAST. The step should be repeated for every channel which is wanted to use the multi-cast function.